

## **LIFETIME LIMITED WARRANTY FOR RUBBERMAID® FASTTRACK™ GARAGE PRODUCTS**

At Rubbermaid Commercial Products LLC ("Rubbermaid" or "we"), we're extremely proud to stand behind the design, quality, materials and workmanship that goes into every Rubbermaid FastTrack Garage product. Warranty coverage begins, subject to the terms herein, upon receipt of your product. We go to great lengths to create the best product that we can and then we back that excellence with the Lifetime Limited Warranty for Rubbermaid FastTrack Garage Products.

### **What does this limited warranty cover?**

Rubbermaid warrants to the original purchaser that its Rubbermaid FastTrack garage products covered by this warranty (each, a "Product") will be free from defects in materials and workmanship for the for the lifetime of the product – meaning for as long as the product is installed in its original location. This warranty applies only to Products purchased and used in the United States of America and Canada. If the Product is found to have a defect caused by material or manufacturing workmanship when used as intended under normal conditions within the specified warranty period, Rubbermaid will, at its option, provide a replacement Product or component or repair of the Product or component. This limited warranty applies to original purchases on or after April 1, 2025. Because Rubbermaid cannot control the quality of Rubbermaid FastTrack garage products sold by unauthorized sellers, in the United States this warranty applies only to products that were purchased from Rubbermaid or a Rubbermaid authorized seller in the United States, unless otherwise prohibited by law. Rubbermaid reserves the right to reject warranty claims for products purchased from unauthorized sellers, including unauthorized Internet sites.

### **How to get service?**

Either contact the outlet where purchased, or to make a warranty claim with Rubbermaid, submit your claim by using the "Start a Warranty Claim" tool on the contact us page at <https://www.rubbermaid.com/support/contact-us>.

### **What to submit for a warranty claim?**

The original purchaser must provide proof of purchase (either a bill of sale, receipted invoice, or other proof demonstrating where the Product was purchased and that the Product is within the warranty period), and proof of delivery date if different than date of purchase, along with a full description of the claimed defect. All failures or defects must be reported within the applicable limited warranty period. Rubbermaid reserves the right to request photographic proof of product defect and/or request that the Product in question be shipped to Rubbermaid (postage provided by Rubbermaid) to inspect the product or to aid in quality control efforts. We do not offer monetary reimbursement (if a "like" replacement exists) nor is the warranty transferable (except where prohibited by local law, which may include the Province of Quebec). When applicable, we reserve the right to replace a defective Product under this warranty with a comparable product or color based on product availability.

### **What does this warranty not cover?**

This warranty does not apply to Product that has been damaged as a result of commercial use or use other than for personal or household purposes, normal wear and tear, insects, animals or rodents, use of force, incorrect handling, inappropriate use, abuse, neglect, accidents, impact from foreign objects, vandalism, pollutants, set-up on an un-level foundation, alteration, painting, fading, assembly not in accordance with the User's Manual, or damage caused as a result of storage above the capacity limits of the Product, improper maintenance, accident, or other misuse. This limited warranty does not apply to damage resulting from acts of God including, but not limited to: wind, hail, storm, tornado, hurricane, heavy snow, ice, blizzard, flood, or fire effects. This limited warranty does not apply to Product that has been damaged as a result of structural parts and components not supplied by Rubbermaid being used. This limited warranty does not apply to "Normal Weathering". "Normal Weathering" is defined as exposure to sunlight and extremes of weather and atmosphere which will cause any colored surface to gradually fade, chalk, or accumulate dirt or stains.

Do NOT attempt to repair or modify the Product to remedy any damage or defect covered by this limited warranty. Rubbermaid reserves all rights to decline coverage if the defect or damage was caused by unauthorized attempts to repair or modify the Product. Rubbermaid expressly excludes from this limited warranty and denies liability for defects or damage caused by repair or modification. This warranty does not apply to damage or defect resulting from the original purchaser's failure to maintain the Product in accordance with Rubbermaid's instructions.

There are no warranties which extend beyond those stated herein. THIS LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTY, WRITTEN OR ORAL, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF

MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS EXPRESSLY LIMITED TO THIS LIMITED WARRANTY PERIOD. Some States or provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

THE ORIGINAL PURCHASER'S EXCLUSIVE REMEDY FOR BREACH OF THIS LIMITED WARRANTY OR OF ANY IMPLIED WARRANTY OR OF ANY OTHER OBLIGATION ARISING BY OPERATION OF LAW OR OTHERWISE SHALL BE LIMITED AS SPECIFIED HEREIN TO REPAIR OR REPLACEMENT OF THE PRODUCT AS PROVIDED HEREIN. IN ANY EVENT, RESPONSIBILITY FOR SPECIAL, INCIDENTAL AND CONSEQUENTIAL DAMAGES IS EXPRESSLY EXCLUDED. Rubbermaid SHALL NOT BE LIABLE FOR ANY SPECIAL, CONSEQUENTIAL OR INCIDENTAL DAMAGES WHATSOEVER. Some States or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may have other rights that vary from State to State or from province to province.

If you believe your product carries a warranty not described above or have questions regarding the Rubbermaid FastTrack Lifetime Limited Warranty, please contact us via our customer service line at 1 (888)-895-2110 or fill out a customer service form on the "Contact Us" page of our website, available at <https://www.rubbermaid.com/support/contact-us>.

If you have questions about whether a seller is authorized, contact us through our customer service form on the "Contact Us" page of our website, available at <https://www.rubbermaid.com/support/contact-us>.

If you would like a physical copy of this warranty, feel free to print this webpage, call our customer service team toll-free at 1 (888)-895-2110 or write to us at:

Rubbermaid Commercial Products LLC  
4110 Premier Drive  
High Point, NC 27265

*This warranty supersedes any warranty statements that may be printed in product manuals or product packaging.*