

Rubbermaid® Elite™ Refuse Containers 5 Year Limited Warranty

What Does This Warranty Cover? Rubbermaid Commercial Products LLC (“Rubbermaid”) warrants that the Rubbermaid Elite® Refuse containers listed below will be free from defects caused by material and manufacturing workmanship on the Rubbermaid® Elite™ Refuse containers listed below. This limited warranty is valid only for units which have been maintained in accordance with instructions supplied with the newly purchased product. This limited warranty applies to end user purchases on or after July 19, 2023.

Items Covered by this 5 Year Limited Warranty

Item #	Item Description
2112520	Rubbermaid® Elite™ 12G Step-On
2145987	Rubbermaid® Elite™ 10.6G Dual Stream Step-On
2145985	Rubbermaid® Elite™ 15.9G Dual Stream Step-On
2145983	Rubbermaid® Elite™ 12.4G Sensor Container
2145984	Rubbermaid® Elite™ 11.8G Slim Sensor Container
2145986	Rubbermaid® Elite™ 11.8G Slim Step-On

**Note: All other Rubbermaid® consumer indoor refuse containers not listed above offer the standard Rubbermaid® 1-year limited warranty*

How Long Does the Coverage Last? The warranty lasts 5 years from the date of delivery to the original end user purchaser.

What Will Rubbermaid Do? If an item in the table set forth above provides to have a defect caused by material or manufacturing workmanship, Rubbermaid, at its sole election, replace the defective part or provide a replacement product or refund as provided herein. If Rubbermaid, in its sole discretion, determines that the product requires full replacement, then Rubbermaid will either replace the product or refund you the pro-rata portion of the purchase price of the product on a straight line depreciation basis of 20% per year. For example, if the product has been owned for 4 years, Rubbermaid will refund you 20% of the original purchase price.

What Does This Warranty Not Cover? The warranty applies only to products purchased and used by end users in the United States of America and Canada, and only to the original purchaser/owner and is not transferrable (except where prohibited by local law, which may include the Province of Quebec). All failures must be reported within the applicable limited warranty period. Any use of the product for purposes other than the storage of indoor waste will void this limited product warranty.

Commercial use or use other than for personal or household purposes is not covered by this warranty. In addition, damage caused by: normal wear and tear, insects, animals or rodents, use of force, incorrect handling, inappropriate use, abuse, neglect, accidents, impact from foreign objects, vandalism, pollutants, set-up on an un-level foundation, alteration, painting, fading, assembly not in accordance with the User's Manual, or damage caused as a result of storage above the capacity limits of the Product, are not covered by this limited warranty. Do NOT attempt to repair or modify the items to remedy any damage or defect covered by this limited warranty. Rubbermaid reserves all rights to decline coverage if the defect or damage was caused by unauthorized attempts to repair or modify the item. Rubbermaid expressly excludes from this limited warranty and denies liability for defects or damage caused by repair or modification. This limited warranty does not apply to damage resulting from "acts of nature" including, but not limited to: wind, hail, storm, tornado, hurricane, heavy snow, ice, blizzard, flood, or fire effects. This limited warranty is void if structural parts and components not supplied by Rubbermaid are used. This limited warranty does not apply to "Normal Weathering". "Normal Weathering" is defined as exposure to sunlight and extremes of weather and atmosphere which will cause any colored surface to gradually fade, chalk, or accumulate dirt or stains.

How Do You Get Service? Rubbermaid will send a replacement part, replace the product or issue a refund (at our option) when the consumer provides proof of purchase (either a bill of sale, receipted invoice, or other proof that the product is within the warranty period) and proof of delivery date if different than date of purchase, along with a full description of the defect, by using the contact us tool at <https://www.rubbermaid.com/support/contact-us>, or to the applicable address listed below.

Consumers located in USA:

Rubbermaid Consumer Care 4110 Premier Drive, High Point, NC 27265
Toll-Free: (888) 895-2110, Monday - Friday, 9:00am - 5:00pm Eastern

Consumers located in Canada:

Rubbermaid Consumer Care
4110 Premier Drive
High Point, NC 27265
USA
Tel: (866) 595-0525 Monday – Friday, 9:00 am – 5:00 pm Eastern.

Rubbermaid reserves the right to request photographic proof of product defect, and request that the defective product in question be shipped to Rubbermaid to inspect the product or to aid in quality control efforts.

THIS LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTY, WRITTEN OR ORAL, INCLUDING BUT NOT LIMITED TO ANY EXPRESS WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS EXPRESSLY LIMITED TO THIS LIMITED WARRANTY PERIOD.

THE PURCHASER’S EXCLUSIVE REMEDY FOR BREACH OF THIS LIMITED WARRANTY OR OF ANY IMPLIED WARRANTY OR OF ANY OTHER OBLIGATION ARISING BY OPERATION OF LAW OR OTHERWISE SHALL BE LIMITED AS SPECIFIED HEREIN TO REFUND OR REPLACEMENT OF THE PRODUCT AS PROVIDED HEREIN. IN ANY EVENT, RESPONSIBILITY FOR SPECIAL, INCIDENTAL AND CONSEQUENTIAL DAMAGES IS EXPRESSLY EXCLUDED. RUBBERMAID SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES WHATSOEVER.

Legal rights vary from state to state, and some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages; therefore, the above limitations or exclusions may not apply to you if precluded by local law.

This limited warranty gives you specific legal rights, and you may have other rights that vary from state to state or from province to province.

If you believe your product carries a warranty not described above, or have questions regarding this limited warranty, call our Consumer Care Department at (888) 895-2110 for additional information or reach out to us at <https://www.rubbermaid.com/support/contact-us>.

Rubbermaid Commercial Products LLC
4110 Premier Drive
High Point, NC 27265