

# TROUBLESHOOTING

## TROUBLESHOOTING GUIDE

Issue	Potential Cause	Potential Solution
Air does not seem to be blowing in properly.	Airflow set to Exhaust rather than Intake.	Adjust Airflow Directional Switch to Intake.
Fan will not operate even though I am turning on the Fan with the Speed Control Knob.	Fan is not plugged in. Thermostat is set lower than the ambient room temperature.	Plug in the power cord into a 120 V AC Outlet. Be sure the Speed Control Knob is in the off position prior to plugging in the Fan. Make sure thermostat is set at a comfort level higher than the room temperature. To do this, simply turn the thermostat knob to the right until the fan blades begin to spin.
Fan is not secure in the window and moves during operation.	Fan may not be set in the window properly.	Ensure that the bottom edge of the window sash fits securely into the groove along the top of the Fan. Close the sash completely on top of the window so it is secure. Please refer to the Installation portion of the manual for more details.
My Window Fan will not fit horizontally in the window.	Fan may need to be installed vertically.	Window fans can be installed either vertically or horizontally. Please note when installing vertically, the internal adjustable extender panel must be located on the top of the window fan and never on the bottom. Please refer to the Installation portion of the manual for more details.
My Window Fan has become very dirty.	Fan may need to be cleaned.	First unplug the fan from the outlet. The outside of the fan can be wiped down with a damp cloth. Use a vacuum cleaner with a dust brush attachment or a can of compressed air to remove dust from any hard to reach areas. Please note: Holmes window fans cannot be taken apart to be cleaned.

If you have any questions regarding your product or would like to learn more about other Holmes® products, please contact our Consumer Service Department at 1-800-546-5637 or visit our website at [www.holmesproducts.com](http://www.holmesproducts.com).

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# WARRANTY INFORMATION

## 3 YEAR LIMITED WARRANTY

Sunbeam Products, Inc. doing business as Jarden Consumer Solutions or if in Canada, Sunbeam Corporation (Canada) Limited doing business as Jarden Consumer Solutions (collectively "JCS") warrants that for a period of three years from the date of purchase, this product will be free from defects in material and workmanship. JCS, at its option, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value. This is your exclusive warranty. Do NOT attempt to repair or adjust any electrical or mechanical functions on this product. Doing so will void this warranty. This warranty is valid for the original retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty performance. JCS dealers, service centers, or retail stores selling JCS products do not have the right to alter, modify or any way change the terms and conditions of this warranty.

This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product, use on improper voltage or current, use contrary to the operating instructions, disassembly, repair or alteration by anyone other than JCS or an authorized JCS service center. Further, the warranty does not cover: Acts of God, such as fire, flood, hurricanes and tornadoes.

### What are the limits on JCS's Liability?

JCS shall not be liable for any incidental or consequential damages caused by the breach of any express, implied or statutory warranty or condition.

Except to the extent prohibited by applicable law, any implied warranty or condition of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty.

JCS disclaims all other warranties, conditions or representations, express, implied, statutory or otherwise.

JCS shall not be liable for any damages of any kind resulting from the purchase, use or misuse of, or inability to use the product including incidental, special, consequential or similar damages or loss of profits, or for any breach of contract, fundamental or otherwise, or for any claim brought against purchaser by any other party.

Some provinces, states or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from province to province, state to state or jurisdiction to jurisdiction.

### How to Obtain Warranty Service

#### In the U.S.A.

If you have any questions regarding this warranty or would like to obtain warranty service, please call 1-800-546-5637 and a convenient service center address will be provided to you.

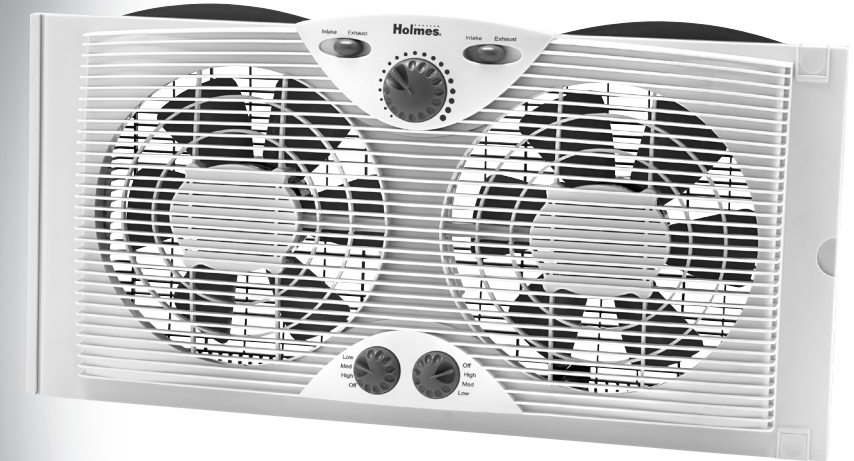
#### In Canada

If you have any questions regarding this warranty or would like to obtain warranty service, please call 1-800-546-5637 and a convenient service center address will be provided to you.

In the U.S.A., this warranty is offered by Sunbeam Products, Inc. doing business as Jarden Consumer Solutions located in Boca Raton, Florida 33431. In Canada, this warranty is offered by Sunbeam Corporation (Canada) Limited doing business as Jarden Consumer Solutions, located at 20 B Hereford Street, Brampton, Ontario L6Y 0M1. If you have any other problem or claim in connection with this product, please write our Consumer Service Department. **PLEASE DO NOT RETURN THIS PRODUCT TO ANY OF THESE ADDRESSES OR TO THE PLACE OF PURCHASE.**

# Holmes®

Owner's Guide  
HAWF2041



# Twin Window Fan

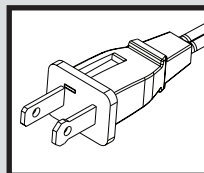
with Comfort Control Thermostat

**PLEASE READ AND SAVE THESE IMPORTANT INSTRUCTIONS**

## PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should always be taken including the following:

1. Read all instructions before using this appliance.
2. Use fan only for purposes described in the instruction manual.
3. To protect against electrical shock do not immerse unit, plug or cord in water or spray with liquids and plug the appliance directly into a 120V AC electrical outlet.
4. Close supervision is necessary when any appliance is used by or near children.
5. Unplug from outlet when not in use, when moving fan from one location to another, before putting on or taking off parts and before cleaning.
6. Avoid contact with moving parts.
7. Do not operate in the presence of explosive and/or flammable fumes.
8. To avoid fire hazard, NEVER place the cord under rugs or any parts near an open flame, cooking or other heating appliance.
9. Do not operate any appliance with a damaged cord or plug after the appliance malfunctions, or has been dropped/damaged in any manner. Discard fan or return to an authorized service facility for examination and/or repair.
10. Do not run cord under carpeting. Do not cover cord with throw rugs, runner, or similar coverings. Do not route cord under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over.
11. The use of attachments not recommended or sold by the appliance manufacturer may cause hazards.
12. Do not let the cord hang over the edge of a table, counter or come in contact with hot surfaces or leave exposed to high traffic areas.
13. Do not use outdoors.
14. To disconnect, grip plug and pull from wall outlet. Never yank on cord.
15. Always use on a dry, level surface.



**THIS APPLIANCE HAS A POLARIZED PLUG (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet.**

**DO NOT ATTEMPT TO MODIFY THIS PLUG OR DEFEAT THIS SAFETY FEATURE IN ANY WAY.**

16. Do not operate fan until fully assembled with all parts properly in place.
17. This product is intended for household use ONLY and not for commercial or industrial applications.
18. **WARNING:** To reduce the risk of fire or electric shock, do not use this fan with any solid-state speed control device.
19. This product employs overload protection (fuse). A blown fuse indicates an overload or short-circuit situation. If the fuse blows, unplug the product from the outlet. Replace the fuse as per the user servicing instructions (follow product marking for proper fuse rating) and check the product. If the replacement fuse blows, a short circuit may be present and the product should be discarded or returned to an authorized service facility for examination and/or repair.

## PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

### INSTALLATION INSTRUCTIONS

**NOTE: MAKE SURE YOU REMOVE ALL CONTENTS OF THE PACKAGE. PLEASE CHECK PACKAGING MATERIALS FOR PARTS THAT COULD BE REQUIRED TO OPERATE YOUR FAN.**  
The window fan comes fully assembled and is ready for immediate installation.

This window fan has been designed to fit double-hung windows with minimum openings of 25 inches (63 cm) wide and 12 inches (30 cm) high.

**NOTE: THIS FAN IS DESIGNED AND RECOMMENDED FOR USE WITH A SCREEN IN THE WINDOW.**

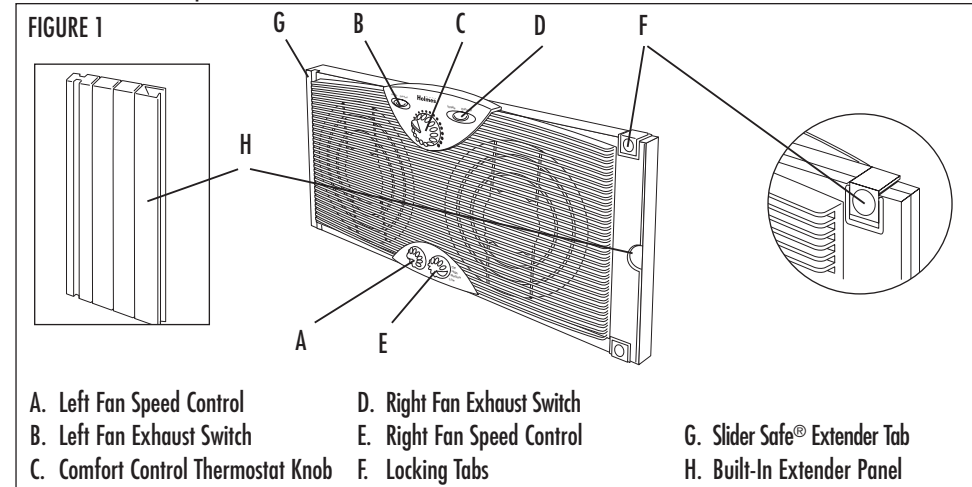
## FEATURES - OPERATIONS

### Window Fan Installation

1. Align the Window Fan horizontally in the window with the controls facing you and the Built-In Extender Panel to the right.
2. Set the fan into your window opening (note that in most cases the window screen does not have to be removed or left open).
3. If the fan does not fit snugly to the left and right of the window casing, pull out the Built-In Extender Panel (H) until the fan sits safely in your window.
4. If the fan still does not fit snugly attach the Slider Safe® Extender Panel located in the polyfoam packaging in the original box. Align the slot in the Slider Safe® Extender Panel along the tab located on the left side of your Window Fan (G). Slide the Slider Safe® Extender Panel completely down the tab until it is flush on both the top and bottom of the Window Fan.
5. To keep the fan in place, carefully close the window so that the bottom edge of the window rests on the flat area on the top of the fan.

### For Slider Windows

1. Set the Fan vertically in your window opening with the left side of the fan situated on the bottom and the Built-In Extender Panel on top.
2. Set the fan into your window opening (note that in most cases the window screen does not have to be removed or left open).



- A. Left Fan Speed Control      D. Right Fan Exhaust Switch  
 B. Left Fan Exhaust Switch      E. Right Fan Speed Control  
 C. Comfort Control Thermostat Knob      F. Locking Tabs  
 G. Slider Safe® Extender Tab  
 H. Built-In Extender Panel

3. If the fan does not fit snugly to the top and bottom of the window casing, attach the Slider Safe® Extender Panel and adjust the built-in extender screen until the fan fits securely in your window.

### OPERATING INSTRUCTIONS

- Make sure rotary switches are in the OFF position.
- Plug into 120V AC electric outlet.
- Set the individual fan motors on either INTAKE, EXHAUST or AIR EXCHANGE using the control level.
- To start the unit, turn the Left/Right Fan Speed Controls to desired speed (HI, MED, LO). Note: If unit will not start, please check that Comfort Control Thermostat is set to HI/largest dot.
- When operating both fans on EXHAUST, set the Comfort Control Thermostat all the way to high by turning the dial CLOCKWISE (to the right) toward the largest dot.

### COMFORT CONTROL THERMOSTAT INSTRUCTIONS

Your window fan is equipped with a Comfort Control Thermostat that automatically turns the fan on and off depending on your preset comfort level.

- For the fan to turn on, the thermostat must be set at a temperature higher than the current room

## CLEANING / MAINTENANCE INSTRUCTIONS

temperature. If the fan power is on but the fan blade(s) aren't moving, turn the Comfort Control Thermostat dial to the right until the fan blade(s) spin.



- To set your desired comfort level, run the fan until the temperature in your room is comfortable. Slowly turn the Comfort Control Thermostat dial to the left until the fan blades turn off. This is the temperature your fan will maintain. **IMPORTANT:** If you desire continuous running of the fan, the Comfort Control Thermostat dial should be turned all the way to the right to the largest dot.
- **WARNING: BE SURE FAN IS SECURELY INSTALLED IN YOUR WINDOW AT ALL TIMES. DO NOT LEAN OR PUSH ON FAN WHILE IT IS IN THE WINDOW.**

### CLEANING / MAINTENANCE INSTRUCTIONS

Follow these instructions to correctly and safely care for your Holmes window fan. Please remember:

### REPLACEABLE FUSE

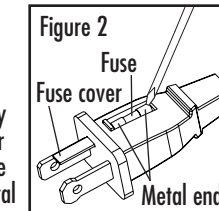
If your (5 Amp, 125 Volt) replaceable fuse blows, please order a new fuse at 1-800-546-5637. Follow the below instructions to replace the fuse on the plug.

### User Servicing Instructions

1. Unplug your fan. Grasp plug and remove from the receptacle or other outlet device. Do not unplug by pulling on cord.
2. Open fuse cover, located on the top of the plug, by using your thumb or a flathead screwdriver to slide the cover down towards the prongs.

**NOTE:** Ensure that fuse cover is completely open before attempting to remove fuse.

3. Remove fuse carefully by using a small screwdriver to pry the fuse out of the compartment by the metal ends of the fuse. (see Figure 2)



4. Place plug on a solid, flat surface. Insert new 5 Amp, 125 Volt fuse into fuse compartment and use a small screwdriver to secure the metal ends of the fuse into the compartment. **CAUTION:** Risk of fire. Replace fuse only with 5 Amp, 125 Volt fuse.
5. Slide fuse cover closed completely. If fuse cover is difficult to close, make sure fuse is secured in place completely by pressing down on metal ends of the fuse.
6. Risk of fire. Do not replace attachment plug. Contains a safety device (fuse) that should not be removed. Discard product if the attachment plug is damaged.

### FAN CLEANING

- Always unplug the fan before cleaning or disassembling.
- Do not allow water to drip on or enter into the fan housing.
- Be sure to use a soft cloth moistened with mild soap solution.
- Do not use gasoline, thinner or benzene as a cleaner.

### Fan Blade and Front Grill Cleaning

1. Using a phillips head screwdriver, remove the screws that hold the front and rear grills together. Do not completely detach the grills as this may damage the extender clips. Separate only enough to gain access to the blades with one hand.
2. Clean blades and grills with a soft, moist cloth (see above).
3. Securely fasten the grills together.

### FAN STORAGE

For all window fans, and fans that come already assembled.

- It is important to keep it in a safe, dry location.
- We recommend using the original (or appropriately sized) box.
- Please remember to protect the fan from dust or moisture.

### WINDOW FAN ACCESSORIES

Window Fan Extender Panel		To order please go to <a href="http://www.holmesproducts.com">www.holmesproducts.com</a> or call 1-800-546-5637
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