

5 YEAR LIMITED WARRANTY FOR RUBBERMAID ELITE® REFUSE CONTAINERS

Warranty Effective Date: This limited warranty applies to original purchases on or after April 1, 2025.

What Does This Warranty Cover? Rubbermaid Commercial Products LLC ("Rubbermaid") warrants to the original purchaser that its Rubbermaid Elite® Refuse containers covered by this warranty and listed below (each, a "Product") will be free from defects in materials and workmanship for the warranty period set forth herein. This limited warranty applies only to Products purchased and used in the United States of America and Canada. Because Rubbermaid cannot control the quality of Products sold by unauthorized sellers, in the United States this warranty applies only to Products that were purchased from Rubbermaid or a Rubbermaid authorized seller in the United States, unless otherwise prohibited by law. Rubbermaid reserves the right to reject warranty claims for products purchased from unauthorized sellers, including unauthorized Internet sites.

Products Covered by This 5 Year Limited Warranty

Item #	Item Description
2112520	Rubbermaid® Elite™ 12G Step-On
2145987	Rubbermaid® Elite™ 10.6G Dual Stream Step-On
2145985	Rubbermaid® Elite™ 15.9G Dual Stream Step-On
2145983	Rubbermaid® Elite™ 12.4G Sensor Container
2145984	Rubbermaid® Elite™ 11.8G Slim Sensor Container
2145986	Rubbermaid® Elite™ 11.8G Slim Step-On

**Note: Other Rubbermaid® consumer indoor refuse containers not listed above offer the standard Rubbermaid® Commercial Products 1-year limited warranty.*

How Long Does the Coverage Last? The warranty lasts 5 years from the date of delivery to the original purchaser. All alleged failures or defects must be reported within the applicable warranty period.

What Will Rubbermaid Do? If a Product in the table set forth above is found to be defective when used under normal conditions within the specified warranty period, Rubbermaid will provide to you, at Rubbermaid's option, a replacement Product or component, repair of the Product or Product component, or a refund for the Product or component if available for purchase. If providing a refund, Rubbermaid will refund the pro-rata portion of the actual purchase price (or current retail price if actual purchase price is not available) of the Product or current retail price of the defective part on a straight line depreciation basis of 20% per year. For example, if the Product has been owned for 4 years and the remedy under this warranty is a refund, Rubbermaid will refund you 20% of the original purchase price because one year remains under the five-year warranty period.

What Does This Warranty Not Cover? This warranty extends only to the original purchaser and is not transferrable (except where prohibited by local law, which may include the Province of Quebec).

This warranty does not apply to Product that has been damaged as a result of commercial use or use other than for personal or household purposes, normal wear and tear, insects, animals or rodents, use of force, incorrect handling, inappropriate use, abuse, neglect, accidents, impact from foreign objects, vandalism, pollutants, set-up on an un-level foundation, alteration, painting, fading, assembly not in accordance with the User's Manual, or damage caused as a result of storage above the capacity limits of the Product, improper maintenance, accident, or other misuse. This limited warranty does not apply to Product that has been damaged as a result of acts of God including, but not limited to: wind, hail, storm, tornado, hurricane, heavy snow, ice, blizzard, flood, or fire effects. This limited warranty does not apply to Product that has been damaged as a result of structural parts and components not supplied by Rubbermaid being used. This limited warranty does not apply to "Normal Weathering". "Normal Weathering" is defined as exposure to sunlight and extremes of weather and atmosphere which will cause any colored surface to gradually fade, chalk, or accumulate dirt or stains.

Do NOT attempt to repair or modify the Product to remedy any damage or defect covered by this limited warranty. Rubbermaid reserves all rights to decline coverage if the defect or damage was caused by unauthorized attempts to repair or modify the Product. Rubbermaid expressly excludes from this limited warranty and denies liability for defects or damage caused by repair or modification. This warranty does not apply to damage or defect resulting from the original purchaser's failure to maintain the Product in accordance with Rubbermaid's instructions, including any use of the Product for purposes other than the storage of indoor waste.

How Do You Get Service? Either contact the outlet where purchased, or to make a warranty claim with Rubbermaid, submit your claim by using the “Start a Warranty Claim” tool on the contact us page at <https://www.rubbermaid.com/support/contact-us>

What to submit for a warranty claim?

The original purchaser must provide proof of purchase (either a bill of sale, receipted invoice, or other proof demonstrating where the Product was purchased and that the Product is within the warranty period) and proof of delivery date if different than date of purchase, along with a full description of the claimed defect. Rubbermaid reserves the right to request photographic proof of the alleged Product defect and/or request that the Product in question be shipped to Rubbermaid (postage provided by Rubbermaid) to inspect the Product or to aid in quality control efforts.

There are no warranties which extend beyond those stated herein. THIS LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTY, WRITTEN OR ORAL, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS EXPRESSLY LIMITED TO THIS LIMITED WARRANTY PERIOD. Some States or provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

THE ORIGINAL PURCHASER’S EXCLUSIVE REMEDY FOR BREACH OF THIS LIMITED WARRANTY OR OF ANY IMPLIED WARRANTY OR OF ANY OTHER OBLIGATION ARISING BY OPERATION OF LAW OR OTHERWISE SHALL BE LIMITED AS SPECIFIED HEREIN TO REFUND OR REPLACEMENT OF THE PRODUCT AS PROVIDED HEREIN. IN ANY EVENT, RESPONSIBILITY FOR SPECIAL, INCIDENTAL AND CONSEQUENTIAL DAMAGES IS EXPRESSLY EXCLUDED. RUBBERMAID SHALL NOT BE LIABLE FOR ANY SPECIAL, CONSEQUENTIAL OR INCIDENTAL DAMAGES WHATSOEVER. Some States or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may have other rights that vary from State to State or province to province.

If you believe your Product carries a warranty not described above, or have questions regarding this limited warranty, call our Consumer Care Department at 1 (888) 895-2110 for additional information or reach out to us at <https://www.rubbermaid.com/support/contact-us>.

Questions about Purchasing from Authorized Sellers? If you have any questions about whether a seller is authorized, contact us at <https://www.rubbermaid.com/support/contact-us> or call us toll-free at 1 (888) 895-2110.

How to Request a Copy of this Warranty? If you would like a physical copy of this limited warranty, feel free to print this webpage, call our Consumer Care Department toll-free at 1 (888) 895-2110 or write to us at:

Rubbermaid Commercial Products LLC
4110 Premier Drive
High Point, NC 27265

This warranty supersedes any warranty statements that may be printed in product manuals or product packaging.