

## **Rubbermaid® FastTrack™ Garage Products Lifetime Limited Warranty**

At Rubbermaid Commercial Products LLC, (“Rubbermaid” or “we”), we’re extremely proud to stand behind the design, quality, materials and workmanship that goes into every Rubbermaid® FastTrack™ Garage product. Warranty coverage begins, subject to the terms herein, upon receipt of your product. We go to great lengths to create the best product that we can and then we back that excellence with the Rubbermaid® FastTrack™ Garage Products Lifetime Limited Warranty. Rubbermaid will repair or replace, at its discretion, any defect in materials or workmanship for the lifetime of the product. This limited warranty applies to end-user purchases on or after July 19, 2023.

Please note that Rubbermaid FastTrack Closet products may come with the standard Rubbermaid® 1-year limited warranty. Please see your product’s packaging, owner’s manual, or Rubbermaid.com for warranty details.

If you experience a material or workmanship issue with your Rubbermaid® FastTrack™ garage product, please call our customer service line at 1 (888)-895-2110 if you are located in USA or 1 (866)-595-0525 if you are located in Canada, or fill out a customer service form on the “Contact Us” page of our website, available at this link ([Contact Us \(rubbermaid.com\)](https://www.rubbermaid.com)). Proof of purchase (original sales receipt), and proof of delivery date if different than date of purchase, from the original consumer purchaser must accompany all warranty claims. All failures or defect must be reported within the applicable limited warranty period. Rubbermaid reserves the right to request photographic proof of product defect, and request that the defective product in question be shipped to Rubbermaid to inspect the product or to aid in quality control efforts. We do not offer monetary reimbursement (if a “like” replacement exists) nor is the Warranty transferable (except where prohibited by local law, which may include the Province of Quebec). When applicable, we reserve the right to replace a defective product with a comparable product or color based on product availability.

Commercial use or use other than for personal or household purposes is not covered by this warranty. In addition, damage caused by: normal wear and tear, insects, animals or rodents, use of force, incorrect handling, inappropriate use, abuse, neglect, accidents, impact from foreign objects, vandalism, pollutants, set-up on an un-level foundation, alteration, painting, fading, assembly not in accordance with the User's Manual, or damage caused as a result of storage above the capacity limits of the Product, are not covered by this limited warranty. Do NOT attempt to repair or modify the items to remedy any damage or defect covered by this limited warranty. Rubbermaid reserves all rights to decline coverage if the defect or damage was caused by unauthorized attempts to repair or modify the item. Rubbermaid expressly excludes from this limited warranty and denies liability for defects or damage caused by repair or modification. This limited warranty does not apply to damage resulting from "acts of nature" including, but not limited to: wind, hail, storm, tornado, hurricane, heavy snow, ice, blizzard, flood, or fire effects. This limited warranty is void if structural parts and components not supplied by Rubbermaid are used. This limited warranty does not apply to "Normal Weathering". "Normal Weathering" is defined as exposure to sunlight and extremes of weather and atmosphere which will cause any colored surface to gradually fade, chalk, or accumulate dirt or stains.

THIS LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTY, WRITTEN OR ORAL, INCLUDING BUT NOT LIMITED TO ANY EXPRESS WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS EXPRESSLY LIMITED TO THIS LIMITED WARRANTY PERIOD.

THE PURCHASER’S EXCLUSIVE REMEDY FOR BREACH OF THIS LIMITED WARRANTY OR OF ANY IMPLIED WARRANTY OR OF ANY OTHER OBLIGATION ARISING BY OPERATION OF LAW OR OTHERWISE SHALL BE LIMITED AS SPECIFIED HEREIN TO REFUND OR REPLACEMENT OF THE PRODUCT AS PROVIDED HEREIN. IN ANY EVENT, RESPONSIBILITY FOR SPECIAL, INCIDENTAL AND CONSEQUENTIAL DAMAGES IS EXPRESSLY EXCLUDED. RUBBERMAID SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES WHATSOEVER.

Legal rights vary from state to state, and some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages; therefore, the above limitations or exclusions may not apply to you if precluded by local law. This limited warranty gives you specific legal rights, and you may have other rights that vary from state to state or from province to province.

For questions regarding the Rubbermaid® FastTrack™ Lifetime Limited Warranty, please contact us via our customer service line at 1 (888)-895-2110 or fill out a customer service form on the “Contact Us” page of our website, available at this link ([Contact Us \(rubbermaid.com\)](https://www.rubbermaid.com)).

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